

# Konstantinos Politis

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## SUMMARY

Software engineer with three years of experience developing JavaScript applications in agile environments. Ready to step in wherever the team needs support, with a natural ease in adapting and a drive to keep things moving forward.

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## EXPERIENCE

### Software Engineer

Mitel

October 2023 - Present, Athens, GR

- Contributed to the development of a Node.js REST API enabling internal telecom systems to efficiently manage users and tenants in non-relational databases, streamlining backend operations.
- Led testing efforts for newly released features, including manual testing and automating 70% of test cases with Selenium, providing immediate quality feedback during software releases.
- Resolved production defects of varying priority in an Angular based softphone application, enhancing system reliability and user experience for over 60,000 daily users.
- Built and maintained Jenkins pipelines for test automation suites, performing daily result analysis to identify issues and optimize test performance.

### Software Quality Assurance Engineer

Atos Unify (Now part of Mitel)

June 2022 - October 2023, Athens, GR

- Conducted comprehensive manual and regression testing for enterprise-level collaboration and customer service software, identifying over 150 critical defects efficiently tracked via Jira.
- Designed and maintained reliable test automation frameworks, developing over 500 test cases for web, Android, and iOS platforms, significantly reducing manual testing effort and improving overall efficiency.
- Managed the test environments for internal telecom systems (PBXs), including deployment, configuration and user provisioning, ensuring system stability for testing workflows.

### IT Technical Support - Internship

Onex Technologies

November 2021 - April 2022, Athens, GR

- Installed and maintained deterrent parking sensors preventing unauthorized parking, improving pedestrian safety and accessibility.
- Assisted in the user interface development of an internal mobile application designed for employee office access.
- Managed distribution of android devices to covid-19 vaccination centers and provided technical support to ensure proper usage.

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## EDUCATION

### A.S. Software Engineering

Vocational Training Institute AKMI · Athens, GR · 2021

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## SKILLS

Languages: JavaScript, TypeScript, Bash, Java

Testing: Selenium, Appium, Playwright, Jest, TestNG

Development: Express.js, NextJS, MongoDB, Tailwind, React, Angular

Tools: Git, Docker, Jenkins, Kubernetes

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